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## Charlevoix County Transit Honored with CTAA's 2021 Rural System of the Year Award

Richmond, Va. – November 10, 2021. Charlevoix County Transit (CCT) of Boyne City, Michigan was named the 2021 Outstanding Rural System of the Year by the Community Transportation Association of America (CTAA) at its annual EXPO. The EXPO was held this year in Richmond, Va., and the award is in recognition for the winner's efforts to provide innovative services and to meet customer's needs across its service area in northern Michigan.

The award, presented annually at the Association's national EXPO, honors a CTAA member in a rural area that has distinguished itself both in the level of service it provides and inventive ways of doing business. Kendra McGeady, one the National Directors on the Association's Board of Directors and Executive Director of Pelivan Transit in Big Cabin, Okla., noted that CCT is not only on the leading

front for technology and use of alternative fuels, but also looks for opportunities to enhance their operations and passenger experience.

"Celebrating 41 years this year, this agency has paved the way in accessible services in their service area and state. Knowing vulnerable members of their communities would be tied to their homes through the COVID-19 pandemic, they stepped up to become the sole source of transportation for home delivery and disaster meals.," said McGeady when presenting the award.

"I am honored to accept the Rural Transit System of the Year award on behalf of the Charlevoix County Transit," said Jill Drury, Executive Director of Charlevoix County Transit. "Public Transit providers across the nation have met the challenges created by the pandemic and served their communities and passengers in many creative ways. CCT was no exception. We responded immediately after the first school closure was announced in mid-March 2020 and began offering alternative services and finding ways to assist our communities. I'd like to thank the CTAA Board for recognizing agencies for their dedication to the industry and for choosing Charlevoix County Transit for this great honor. It has been a privilege to lead our agency over the past 10 years," said Drury upon accepting the award.

The Community Transportation Association, established in 1989, is a national non-profit, membership association committed to removing barriers to isolation and improving mobility for all people. The Association provides informational resources, technical assistance, training and certification, and many additional resources to communities, transportation providers, and other groups to increase mobility and improve the quality of community and public transportation.



Rural Community Transportation
System of the Year

**Charlevoix County Transit** 

Boyne City, Michigan

